



ENVIRONMENTAL POLICY

GOLD is aware of the impact that the activities of its hotels have on the environment, and is prepared to adopt efficient and sustainable working procedures to reduce and minimise this impact.

We focus on reducing both the energy/water we consume and the waste we produce. This policy applies to our activities and is relevant for all interested parties in our hotels, including our customers/guests. Not only are we keen to reduce our impact, but we are also looking to maintain our focus and avoid unnecessary costs.

In view of the above:

- We install equipment to reduce water and energy consumption at all our hotels.
- We make sure that we do not waste water by carefully controlling water flow in all hotels, including our gardens.
- We use a sprinkler system to water our gardens.
- We inform employees of water-saving practices and promote their use.
- We actively monitor our energy consumption and take steps to ensure that it is kept to a minimum.
- We select low-energy and other sustainable versions when we buy new equipment.
- We actively promote the separation of different waste flows and provide guests and employees with easy access to appropriate recycling containers.
- We participate in the local waste recycling programme in which local authorities provide central recycling containers to separate glass, paper, cardboard, aluminium and plastic.
- We make a continuous effort to reduce the use of plastic (elimination of plastic water bottles, multiple-use equipment, elimination of plastic straws, etc.) with a view to minimising the total plastic consumption of our operations.
- We install low consumption lighting (LED) at all hotels of the group.
- We use twilight and motion sensors to reduce our energy consumption.
- We have a heat recovery system to heat the water of our pools.
- We make our employees aware of our environmental objectives and how they can contribute, at the start of every season.

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- We encourage our guests to support us in our environmental objectives based on sustainability awareness.
- We boast green areas at all our hotels.
- We favour the endemic flora of the Canary Islands.
- We have garden centres for the purpose of regenerating flora.
- We comply with applicable environmental legislation.

Our objectives:

- To recycle 80% of all waste generated at our hotels by the end of 2021.
- To eliminate the use of plastic (80%) from our operations by the end of 2021.
- To reduce our consumption of energy per guest overnight stay by 5% by the end of 2021.
- To reduce our consumption of water per guest overnight stay by 5% by the end of 2021.
- To reduce the amount of hazardous chemicals used at our hotel by 25% by the end of 2021.
- To reduce the amount of printed paper at our offices by 80% by the end of 2021.

This information is conveyed to all employees and to any interested third parties.